



# Dealer Service Bulletin

NO.: 7SB009-02-01A

SECTION: Warranty

DATE: September 28, 2001

**MODELS**

**AFFECTED:** All Models

**SUBJECT:** Electronic Accessories Warranty/Service List

**PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE, WARRANTY & PARTS MANAGERS.**

Winnebago Industries, Inc. is committed to supporting its products with service and warranty protection that is unsurpassed in the industry. The electronic accessories in our motorhomes periodically change in response to consumer demand and our continuing product improvement policy. Because of this, we work closely with our suppliers to ensure that you receive prompt and trouble-free warranty service when needed.

For your convenience, here is a list of current warranty service phone numbers for the following appliances and accessories.

ITEM	BRAND	PHONE NUMBER	WARRANTY POLICY
12-Volt DC Converter	Magnetek	1-800-443-4859	-Exchange part with manufacturer
DC-AC Inverter	Heart/Freedom	1-800-446-6180	-Exchange part with manufacturer
Radio/Cassette Player	Audiovox	1-800-274-1886 <sup>1</sup>	-Exchange part with supplier
	Sony	1-800-442-7717 <sup>2</sup>	-Exchange part w/supplier or send in for no charge (n/c) repair
	Panasonic	1-800-334-8251 <sup>3</sup>	-Exchange part with supplier
	Magnadyne	1-800-638-3600	-Exchange part with manufacturer
RearView Monitor System	Sony	1-800-442-7717 <sup>2</sup>	-Exchange part w/supplier or send in for no charge (n/c) repair
	Videoman	1-800-456-3340 <sup>4</sup>	-Exchange part with supplier
	FlexVision	1-800-274-1886 <sup>1</sup>	-Exchange part with supplier
TV or VCR	RCA	1-800-456-3340 <sup>4</sup>	-Exchange part with supplier
	GE	1-800-456-3340 <sup>4</sup>	-Exchange part with supplier
	Audiovox	1-800-274-1886 <sup>1</sup>	-Exchange part with supplier
	Memorex	1-800-456-3340 <sup>4</sup>	-Exchange part with supplier
DVD Player	RCA	1-800-456-3340 <sup>4</sup>	-Exchange part with supplier
Microwave Oven	Samsung	1-800-334-8251 <sup>3</sup>	-Refer to service center for n/c repair
	Sharp	1-800-456-3340 <sup>4</sup>	-Refer to service center for n/c repair

<sup>1</sup>Automotive Sound and Accessories (ASA)    <sup>2</sup>River Park Distributors    <sup>3</sup>TCL Sales and Distribution    <sup>4</sup>Tri Star

*NOTE: When filing a Labor Only claim, please include the vendor authorization number in the NOTE section.*

Steven R. Evenson  
Director of Parts and Service

**IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL**

PARTS MANAGER		SERVICE MANAGER		SERVICE PERSONNEL				PARTS PERSONNEL			PAGE
											1 OF 1