



Dealer Service Bulletin

NO.: 7SB009-00-02A

SECTION: Warranty

DATE: December 10, 1999

MODELS

AFFECTED: All Models

SUBJECT: Signatures Required on Sale and Warranty Registration Card

PLEASE FORWARD THIS INFORMATION TO YOUR RV SALES, SERVICE, WARRANTY & PARTS MANAGERS.

We would like to remind all dealers of the importance of obtaining signatures on the warranty card. The dealer is required to sign the warranty card verifying that the Pre-Delivery Inspection (PDI) has been performed. The customer is required to sign the warranty card verifying receipt of warranty documents and the owner's manual.

Winnebago Industries continues to receive warranty cards that are missing either the dealer signature or the customer signature. A notation of "on file" is not adequate for this purpose.

Effective immediately, all original warranty cards that are not signed by both the customer and the dealer will be returned. Your help in insuring that these cards have the appropriate signatures will allow us to process the warranty cards in a timely manner to insure the warranty is promptly activated.

We have printed a sample copy of the warranty card on the back of this bulletin to help your personnel readily identify this card.

Steven R. Evenson
Director of Parts and Service

IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL

PARTS MANAGER		SERVICE MANAGER		SERVICE PERSONNEL				PARTS PERSONNEL				PAGE
												1 OF 2

DEALER NAME	DISTRICT	DEALER CODE	CHASSIS NUMBER	MODEL	SERIAL NUMBER	
SALE AND WARRANTY REGISTRATION CARD.		If not correct above enter your correct codes	IF THIS IS A HAND WRITTEN CARD ENTER SERIAL NUMBER ABOVE TYPE OF SALE - RETAIL <input type="checkbox"/> RENTAL SERVICE <input type="checkbox"/> DEMO SERVICE <input type="checkbox"/> USED UNIT <input type="checkbox"/>			
LAST	FIRST					M
CUSTOMER NAME						
ADDRESS LINE -1						
ADDRESS LINE -2						
CITY		STATE	ZIP CODE			
DELIVERY DATE		MILEAGE AT DELIVERY				
MONTH	DAY	YEAR				
SALESPERSON'S NAME: <small>(New Salesperson Enroll on back of card)</small>		SOCIAL SECURITY NUMBER				
			OR			
PROVINCE		POSTAL CODE				
WIT MEMBERSHIP Charge Dealer Parts Account NEW <input type="checkbox"/> \$35 RENEWAL <input type="checkbox"/> \$30						
PRESENT WIT NUMBER <small>(Canadian Resident Must Pay in U.S. Equivalent Thereof)</small>						
DEALER CERTIFICATION - I CERTIFY THAT THIS VEHICLE HAS BEEN INSPECTED, ROAD-TESTED, SAFETY CHECKED AND THAT ADJUSTMENTS WERE PERFORMED IN ACCORDANCE WITH MANUFACTURER'S PRE-DELIVERY INSPECTION REQUIREMENTS.						
Dealer Signature Here ← <small>AUTHORIZED DEALER SIGNATURE</small>						
CUSTOMER CERTIFICATION - I CERTIFY THAT I HAVE BEEN GIVEN THE WARRANTY DOCUMENTS FOR THIS VEHICLE PRIOR TO SALE AND I HAVE READ, UNDERSTOOD AND AGREE TO ITS TERMS FULLY. I HAVE ALSO RECEIVED MY OPERATOR'S MANUAL.						
Customer Signature Here ← <small>CUSTOMER SIGNATURE</small>						

Sample Warranty Card – Front Side

INSTRUCTIONS TO DEALER

1. Type or print legibly.
2. To validate this warranty, complete the required information on the reverse side of the card.
3. Card must be returned to Sales Department, within 5 days after retail sale.
4. Customer and dealer signatures are required on this card.

NEW SALESPERSON ENROLLMENT

Name

Home Address

City State Zip

Social Security No.

Sample Warranty Card – Back Side