



**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #85 - 200-Series Trailer Hitch**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has determined that a defect which relates to motor vehicle safety exists in certain Rialta (Models 222FD, 222QD, and 222HD) and Winnebago Vista and Itasca Sunstar (Model 221B) motor homes. An improperly-mounted trailer hitch may be installed in motor homes built between January 16, 2002 and March 13, 2002. The trailer hitch may not have all the required fasteners attached to the motor home. If the hitch is utilized, it may stress the existing fasteners. A condition may exist that could shear or loosen the remaining fasteners causing the hitch to separate from the vehicle, resulting in bodily injury and/or property damage.

#### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

#### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory, or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer, and arrangements made to make the required correction according to instructions contained in this campaign.

**INSTRUCTION TO PERFORM CAMPAIGN #85**

**Affected Models:**

Certain 2002 222FD, 222QD, 222HD, and 221B models built between January 16, 2002 and March 13, 2002.

**Repair Procedure:**

Refer to instruction sheet for trailer hitch fasteners replacement procedure.

**Parts Information:**

Order the following Parts Kit from Winnebago® using the WIN NET system. You will need to provide the Winnebago serial number of the affected unit.

**Kit Number: RC7655-02-785**

| <b>Quantity</b> | <b>Part Description</b>         |
|-----------------|---------------------------------|
| 2               | Nut - Hex FLG MIOX 1.5 Class 10 |
| 2               | Bolt - Hex SER FLG              |
| 1               | Loctite                         |
| 1               | Instruction Sheet               |

**REIMBURSEMENT**

When the service has been completed, file the repair order that has the labor amount and labor operation number listed below. The repair order must be properly signed by both dealer and owner before it is submitted to Winnebago Industries®.

|                      | <b><u>OPERATION<br/>NUMBER</u></b> | <b><u>TIME<br/>ALLOWANCE</u></b> |
|----------------------|------------------------------------|----------------------------------|
| INSPECTION ONLY:     | 24850101                           | .4 hr.                           |
| - or -               |                                    |                                  |
| INSPECTION & REPAIR: | 24850201                           | .8 hr.                           |

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

DJ163/4

Enclosures

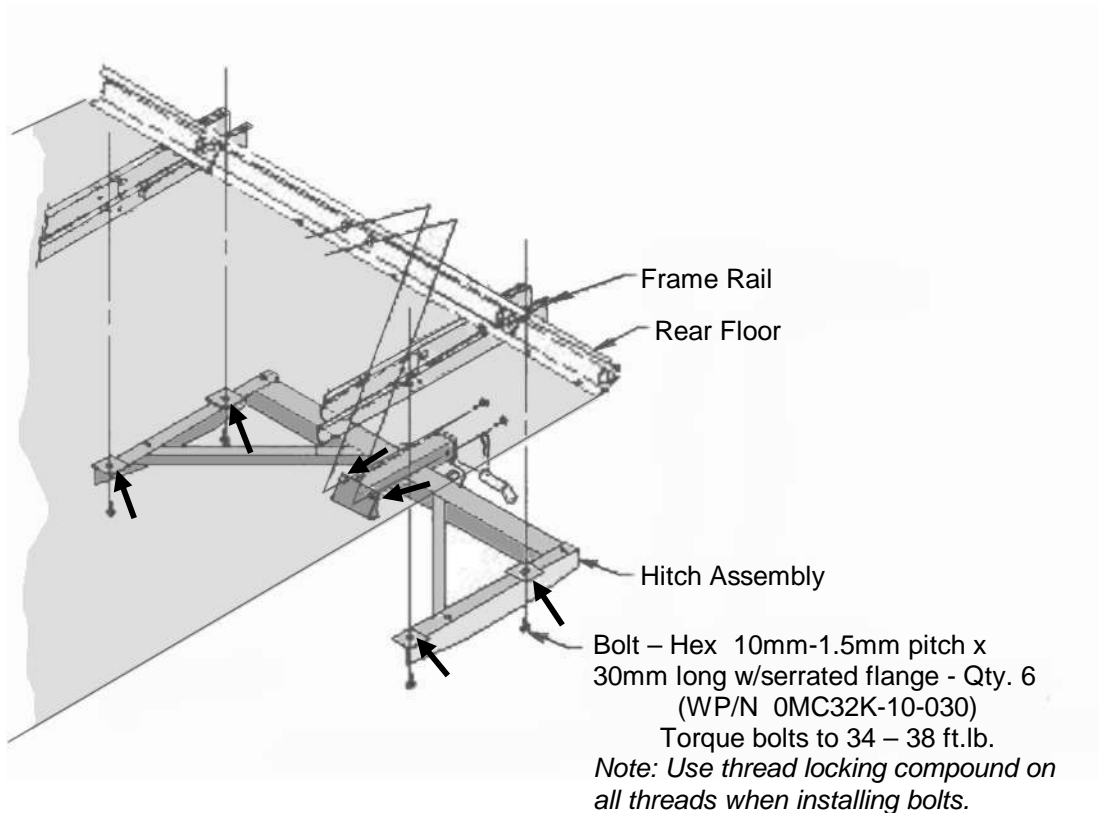
**INSTRUCTIONS TO PERFORM CAMPAIGN #85**  
**Trailer Hitch on 200-Series Models – Rialta, Vista, Sunstar**  
**(Limited number of vehicles built from January 16, 2002 to March 13, 2002)**

**ISSUE**

Some of the hitch-to-frame mounting fasteners may be missing or not fastened properly, which could allow the hitch to become detached from the vehicle during use.

**PROCEDURE**

1. **Inspect the six (6) hitch-to-frame mounting fasteners** on the underside of the rear frame shown in the photo at right.
2. **Replace any missing fasteners.** See the drawing below for locations, proper sizes and part numbers.



**NOTE:**

If you need technical advice to complete the repair, or if you need to alter the frame rail, contact **Winnebago Technical Services** at **1-866-653-4329**



**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

**REASON FOR THIS RECALL**

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**WHAT WE WILL DO**

Winnebago Industries, Inc. dealers will inspect your trailer hitch and, if necessary, add or replace the mounting hardware.

**WHAT YOU SHOULD DO**

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such installation without charge to you and within a reasonable time, you may contact the Administrator, N.H.T.S.A., Washington, DC 20590, or call toll free, Auto Safety Hot Line, 888-327-4236.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time. If you have sold or traded your vehicle, please let us know by completing the postage-paid owner reply card and returning it to us.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

DJ163/5

Enclosure